

# Island Bay Community Response Plan

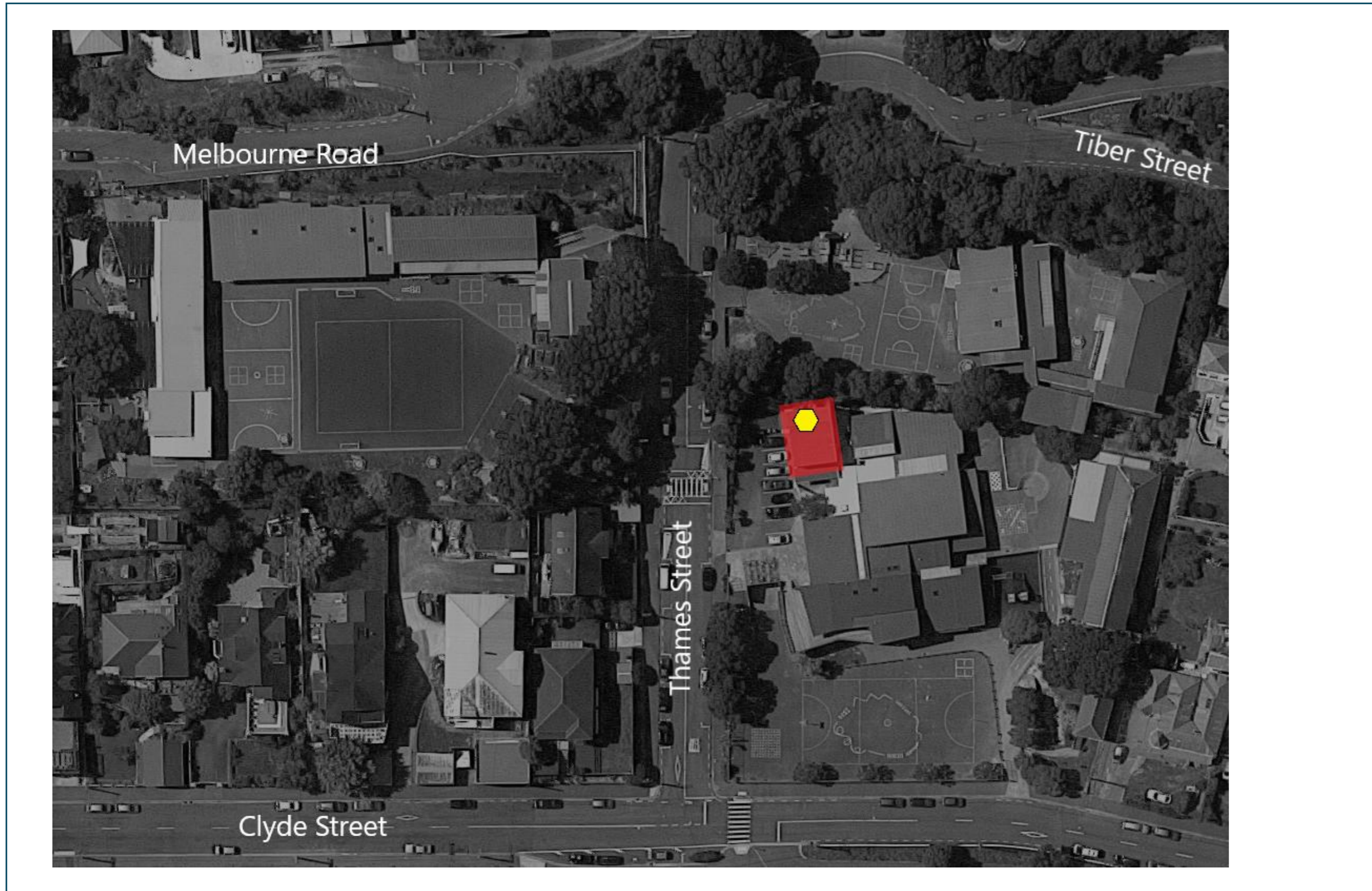
This is a living document that contains a list of information created by your community, for your community. It outlines the local resources, facilities, and people that can help in an emergency.

Sharing this information will help everyone in the community understand how to support one another when it matters most.







# Facility map

**Island Bay School, 6 Thames Street Island Bay**



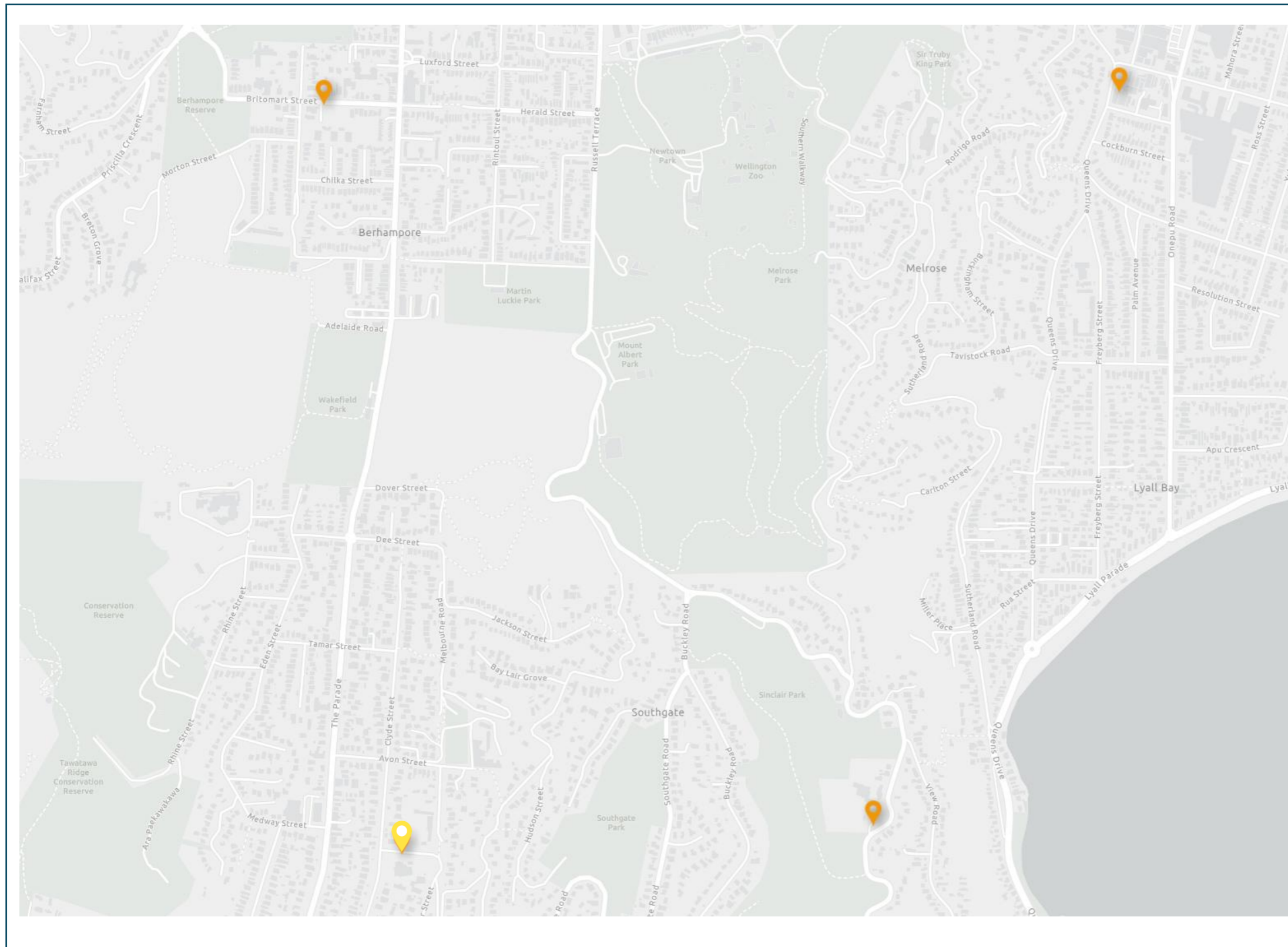
**MAP KEY**

-  Hub kit location
-  Emergency water tank
-  Suggested space
-  Do not use this space

*Please respect this facility and the contents inside. This is a privately owned property that has been offered to the community for disaster response.*

# Coordinate with neighbouring Community Emergency Hubs

Local resources can be shared with nearby communities, so communicate with your neighbouring hubs to work out the most efficient use of the available resources.



-  **Your Hub**  
**Island Bay Community Emergency Hub**  
Island Bay School,  
6 Thames St, Island Bay
-  **Neighbouring Hubs**
  - Kilbirnie Masjid**  
Wellington Mosque,  
9 Queens Drive, Kilbirnie
  - Houghton Valley School**  
110 Houghton Bay Rd,  
Houghton Bay
  - Berhampore School**  
105 Britomart St,  
Berhampore, Wellington



# Document overview

The local resources and ideas outlined in this document were identified during community planning workshops. These were grouped into the categories listed below:

- > Local resources
- > Local vulnerabilities
- > Checking on who and what has been affected
- > Medical assistance
- > Shelter
- > Water
- > Food
- > Animal Welfare
- > *For Sanitation refer to Section 5 in the Hub Guide*

## **Community Response Plan and Emergency Hub Guide**

This Community Response Plan works alongside the Community Emergency Hub Guide. The Hub Guide provides guidance on how your community can organise and support one another during an emergency. Use the Hub Guide and your Community Response Plan together to organise your community response. You will find the Hub Guide in the Hub kit along with Hub role lanyards, stationery, a map, an AM/FM radio, and a VHF radio.

## **Responding as a community**

Your community has all the skills, resources, local knowledge and relationships to support one another during an emergency. You can utilise these by working together at your local Community Emergency Hub. Use this document as a starting point for solutions to community needs and your response as a community.

### **If you are opening a Hub it might pay to think about bringing some basics, such as:**

- > First aid kits
- > Blankets
- > Torches
- > Batteries
- > Radio
- > Water
- > Tea, coffee, milk
- > Food
- > Toilet paper
- > Buckets
- > Rubbish bags
- > BBQ/camping cooker

## **Your Local Council**

During a major emergency, your local council will coordinate the response from their Emergency Operations Centre. An Emergency Assistance Centre may also be set up to provide access to government and council support services.



# Local resources

Your community has identified the following local resources that could be useful for various purposes during an emergency.

Ensure you have permission from the facility or resource owner before using.

## Places and spaces

- > Bata shoe factory
- > Bowling Club
- > Community orchard
- > Empire cinema
- > Football club
- > Island Bay Kindergarten
- > Island Bay School
- > Marae Tapu Te Ranga
- > McCormick Art gallery
- > Oku reserve
- > Paekawakawa reserve
- > Scout hall
- > Shoreland park

- > Skate park & coast kids cycle track
- > Springs behind home of compassion
- > Squash courts
- > St Frances de Sales
- > Tapu Te Ranga marine reserve
- > Tawatawa reserve
- > Tennis club
- > Victoria University Marine Eco labs
- > Victory Park
- > Wakefield Park
- > Walking routes - City to sea / Mount Albert
- > Walking routes - Tawatawa reserve / Kingston
- > White room art gallery

## Groups and networks of people

- > Bowling Club
- > Cambodian Buddhist temple
- > Church youth groups
- > Community Centre
- > Community Orchard
- > District Nurses
- > ESYT youth club
- > Football club
- > Fuse - young people with intellectual disabilities
- > Girls & boys brigade
- > Guides
- > Home of Compassion
- > IBAA
- > Iconz
- > Island Bay Kindergarten



- > Island Bay Playcentre
- > Island Bay School
- > Local Leadership
- > Mainly music
- > Orthodox church
- > Pilates
- > Plunket
- > Presbyterian Church
- > Salvation Army
- > Scouts
- > Soft ball club
- > South coast historical society
- > St Francis de Sales Church
- > St Francis de Sales School
- > St Hilda's Church
- > Tennis club
- > Toast masters
- > Wellington South Baptist church
- > Wellington time bank
- > Zumba

### **Services in the community**

- > ATMs
- > Brew'd Bar
- > Buddhist groups – Derwent Street
- > Bus service
- > Cafes
- > Community Centre
- > Dairies
- > Dive centre

- > Empire cinema
- > Glazing company
- > Home of Compassion
- > Island Bay Kindergarten
- > Island Bay Medical Centre
- > Island Bay Playcentre
- > Island Bay School
- > Library
- > Masonic Hall
- > Mechanic/garage
- > New World supermarket
- > Orthodox church
- > Pharmacy
- > Physio
- > Presbyterian Church
- > Restaurants
- > Salvation Army
- > St Francis de Sales Church
- > St Francis de Sales School
- > St Hilda's Church
- > Take-aways
- > Tradesmen  
glass, builders, plumbers, electricians,  
gas, drain layers
- > Vet clinic
- > Video / post shop
- > Wellington South Baptist church

### **Infrastructure**

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# Local vulnerabilities

Your community has identified the following potential vulnerabilities. These may need further attention or assistance.

## Places and spaces

- > Brick buildings - Town centre,
- > Coastal land slides
- > Erskine College
- > Home of Compassion
- > Humber street lodge & old church
- > Liquefaction & flooding - Parade (old swamp land) & Derwent
- > Old landfill (park on Buckley road)
- > Owhiro Bridge
- > Redrocks road
- > Sewerage overflow - Derwent Street(?)
- > St Hilda's Church - brick wall

## Groups and networks of people

- > Elderly people
- > Freedom campers at Red rocks carpark
- > House bound people
- > Irwell Rest Home
- > Mothers with young babies
- > People with disabilities in supported accommodation
- > Stressed & lost pets

## Services in the community

- > Losing access to GP & Pharmacy
- > Only one supermarket
- > No petrol station
- > No local emergency services

## Infrastructure

- > Blocked access @ Adelaide Road
- > Blocked access @ Esplanade / coast
- > Blocked access @ Severn Street
- > Blocked access @ Volga Street
- > Gas Mains
- > Loss of power, water, sewerage,
- > Loss of telecommunications
- > Power lines Sewerage line @ Dover street
- > Power substations



# Checking on people and damage

Everyone in the community is checked on after an emergency – whether it's for rescue and medical assistance, or just basic support and information.

- > Contact everyone in the community as soon as possible.
- > Record and report information on people and damage back to the Hub.
- > Regularly check everyone in the days following the event as people's circumstances may change.



How can you make sure that everywhere has been checked?

- Start with known affected areas or groups that might need extra assistance.
- Draw upon any local lists and knowledge.
- Coordinate a street-by-street, house-by-house check. Use the area maps in the hub.
- Record any information on the impact to the community. For example, status of roads, building damage, and peoples unresolved needs.

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Report the information back to the Information Coordination person at the Hub.

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Staying in contact with people as outlined in task one should be done frequently, as peoples circumstances can change after an event.

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If you can't give someone immediate assistance, collect information about their needs and bring that back to the Hub. See if you can find an answer to their needs with the resources available in your community.

## What groups could be available to walk around the community to check on people and look for damage?

- > Environmental groups e.g. Dune carers
- > Faith groups
- > Intermediate groups (students)
- > Kindergarten staff
- > Residents association
- > Scouts/Girls brigade etc.
- > Sports groups – adults
- > Walk never alone for checking damage!
- > Walking groups – adults



## Where should we check first?

1. Self – 2. Home – 3. Neighbours – 4. Street – 5. Then at the hub  
check on these priority groups

- > After school or youth groups

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- > Irwell Rest Home

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- > Medical providers may have lists of people who need early assistance.

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- > Pharmacy

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- > Playcentre, kindergartens, schools.

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- > Supported accommodation

## How would we coordinate this?

- > Assess – commission teams to assess in priority order to needs and resources available and then broker people's needs with available resources.

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- > Check immediate neighbours first

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- > Checklist address/people ok/ building ok, food, water, unattended pets

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- > Identify groups available

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- > Large scale IB Map, mark houses that have been checked

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- > Map where people have been

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- > Meet – needs with resources

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- > Mobilise people to the Hub

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- > Prioritise – needs with resources

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- > Review – that needs are being met

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- > Scope – define needs and resources

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- > Taxi/mail/courier/circular delivery network/co



- > The Hub can set up street maps and coordinate searches, or checks by door knocks

# Medical Assistance

Community members who need medical assistance are directed to medical assistance.

- > Identify and coordinate community resources that can be used to assist and treat the injured.
- > Identify and check on people with day-to-day medical needs.
- > Direct the community to medical providers that are known to be open.
- > Identify and coordinate people in the community with medical skills who can help.



In all life-threatening situations, attempt to contact the emergency services by calling 111.

Injured and sick people should go to the nearest open medical centre first.

People with first aid skills should go to their nearest open medical centre or go to the Hub.

Check on your neighbours and people who may need extra help.

Look after your hygiene – wear gloves when touching body fluids.



Find out if the local medical providers are open and operational so that you can let the community know where to go.

Coordinate transportation for those who are in need and cannot get to the medical centre.

## Where are the nearest medical providers?

- > Illusions Beauty Clinic
- > Island Bay Medical Centre
- > Island Bay Physio
- > Pharmacy
- > Vets

**Where else could we provide medical assistance if the above facilities are not available?**



- > Church halls
- > Community centre
- > Schools

### **Who can help provide medical assistance?**

- > Are there any known doctors, nurses, paramedics or first aiders in the community?
- > Community Patrol volunteers
- > Emergency response volunteers
- > Midwives
- > People with first aid certification – scouts, teachers, new world & play centre employees etc.
- > Set up a board at the hub where trained people can offer help

### **How do we get people to medical assistance or medical assistance to people?**

- > Boats to evacuate if roads are blocked
- > Improvised stretchers – made of wooden planks, poles wrapped with blankets etc
- > Organise transport – personal cars, 4-wheel drives, bikes, scooters, trucks
- > Using supermarket trolleys, wheelbarrows, hand carts, go carts etc.

### **Where can we get extra supplies?**

- > Community centre
- > First aid kits in homes and/or cars
- > Kindergarten, play centre, schools, sport clubs, scouts etc.
- > Pharmacy

- > Physiotherapist
- > Rest homes

### **Where are there Defibrillators?**

- > Bowling Club
- > Medical centre
- > New World
- > Squash Club



# Shelter

Ensure everyone in our community has somewhere safe and comfortable to stay.

- > Find places where people can shelter from the weather if they can't stay at home.
- > Find comfortable places where people can rest and sleep.



Small repairs may make homes safe enough to stay in.

If people need to leave their homes, encourage them to take as much bedding as possible.

Encourage people to stay with friends and family if possible. Ask neighbours or others in their street if they have a spare room.

People in the community may have spare beds, air mattresses, and couches available to offer people without a place to stay.

Check gas and electricity supplies are safe to use. Turn gas off at the meter/main if unsure. Turn electricity off at mains/switchboard and water at the toby on the footpath. Leaks including water, should be investigated.



Many people will be able to stay in their own homes, and this is ideal as people are much more comfortable in a home environment. Are there simple repairs that could be done to make a home safe enough for people to stay there.

You may have visitors to your community who don't live locally – commuters, shoppers, employees etc. These are the people most likely to need accommodation in your community.

Encourage people to make their spare beds and guest rooms available.

Don't wait for the perfect solution, shelter from the weather is a priority over comfort. Bad weather means the need for shelter is much more urgent than on a warm, sunny day.

Tell the Emergency Operations Centre (through the Communication desk) the number of people who need accommodation.

## Who could help make people's homes safe, weatherproof, and comfortable?

- > Clean up broken glass & eliminate other risks
- > Ensure utilities are turned off if unsafe e.g. gas
- > First visual safety check of the house then check structural safety – brace
- > Keep bedding dry
- > Using tarpaulins, ropes, plywood etc.



### Where can we get resources to make repairs?

- > Charity shops – St. Vincent for bedding

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- > Dave Brown Electrical

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- > Island Bay glass

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- > Local resources – donate spare bedding and/or sleeping backs to Hub

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- > Mechanics – South End Motors, Cartechs, Island Bay Motors etc.

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- > Plumbers – Paul Hodder

### Where could we get bedding and clothing supplies to keep people warm and comfortable?

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### What open spaces could accommodate temporary shelter?

- > Clubs fields – soccer club, tennis court, golf course etc.

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- > Encourage people to put up a tent in their own yards.

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- > Lawn behind St. Hilda’s – Humber Street

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- > Parks – Wakefield park

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- > Private properties

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- > Schools & Kindergarten – Erskine College

- > Tapu Te Ranga

### What facilities could be used for temporary shelter if people can't stay at homes or with friends?

- > Churches - pews

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- > Empire Cinema

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- > Encourage people to go to family, friends, and neighbours.

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- > Other people's house – spare bed & couch

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- > Schools – classrooms & halls

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- > Services & sport clubs – tennis, soccer, bowling etc.

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- > Shed & garages

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- > Tents

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- > Vehicles – campervans, motorhomes etc.



# Water

Our community has access to clean water for drinking and water for cooking and hygiene purposes.

- > Ensure everyone knows how to treat drinking water.
- > Coordinate community water sources for drinking, cooking and hygiene.
- > Arrange a place in the community where water can be distributed if needed.



Water reservoirs are all around the region but automatically seal if lines are damaged. Technicians must manually attend to the valves. This will take time so look for other sources of water within the community right away.

Some schools and community centres have large water tanks installed. If there is one in your community check to see what their plan is for using the water.



Local streams and open bodies of water are not reliable sources of clean water. Chemical pollution and heavy metal contamination is not removed by boiling water or adding bleach.

Treat any non-bottled water. Boil it if you can, if not use bleach to treat.

**BEST CHOICE: BOIL.** Boiling water will kill most types of disease-causing organisms. If water is cloudy, filter it through a clean cloth. Boil water for one minute, let it cool, and store it in clean containers with covers.

**IF YOU CAN'T BOIL: ADD BLEACH.** Bleach will kill some (not all) types of disease-causing organisms. Just like boiling, filter cloudy water through a clean cloth first. Use only regular, unscented, liquid household bleach. Add two drops of bleach per litre of water. Stir well, let stand for 30 minutes before using, then store in clean containers with covers.

## Where can we find drinking water?

- > Bowling club, pub & bottle shop (Ice)
- > Home stashes & rainwater tanks
- > Hot water cylinders
- > Island bay Presbyterian Church – water tank
- > Island bay school – emergency water tank
- > Kindergarten
- > Mt. Albert Reservoir
- > Play Centre – rainwater tank
- > Spring above the Home of Compassion
- > Supermarket & dairies

## How do we get water to people who are unable to leave their homes?



- > Identify where they are – organise volunteers for door-by-door check

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- > Organise transport – wheelbarrows, shopping trolleys, golf carts, personal cars, bikes, 4-wheel drive cars, trucks, horses etc.

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- > Youth caring water in backpacks

### **Where can we find water for washing and cleaning?**

- > Churches – have showers

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- > Hot water cylinders

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- > Owhiro Bay & Houghton Bay stream

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- > Piped stream – The parade

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- > Shower at Shorland Park, Owhiro Park & Princess Bay

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- > Swimming pools

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- > The sea

### **What water supplies should be avoided or need treatment before drinking?**

- > Stagnant water

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- > Grey water

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- > Stream water

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- > Pool water

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- > Springs and waterfalls

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- > Streams

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- > Rainwater tanks

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- > Spring water may not be clean

### **What places would be good distribution points?**

- > Churches

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- > Parks – Shorland etc.

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- > Schools – IB Primary, Island Bay school

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- > Squash club, bowling club, other sport clubs at the north of the Bay

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- > St. Hilda's lawn

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- > Supermarket – New World car park



# Food

People in our community have enough food to sustain them.

- > Organise a way to feed large groups of people who are displaced or do not have food of their own.
- > Coordinate food supplies in the community.



Assist with the coordination of food supplies in the community where necessary.

Encourage people to share food with those who don't have access to it.

Tell people to use foods in the refrigerator first, then those in the freezer, and finally dried goods from the pantry.

Pool community resources to feed everyone

- Street BBQs
- Have places where excess food can be coordinated from

## What food suppliers and providers are there?

- > Butchers
- > Café's, restaurants & take-away places
- > Community Orchard
- > Community/private gardens
- > Dairies
- > Fishing boats
- > Marae
- > Supermarkets – New World

## Where else could we find food?

- > Animals - native birds, ducks, fish, zoo animals etc.
- > Chooks & eggs
- > Day care centres & rest homes
- > Households – stored food etc.
- > Veggie gardens & fruit trees

## How could we organise to feed large groups of people?

- > Get to a central place – Church halls, sport clubs (e.g. soccer, squash, bowling), community centre, bars, Marae, schools etc.
- > Identify who is around & who needs feeding
- > Use perishable food first



## **Where can we get cooking and catering supplies?**

- > BBQ Shorland Park

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- > Café's & Pubs – Floyds, blue Belle & Empire

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- > Churches & sport clubs

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- > Household supplies – BBQs, camping equipment's (Scouts?)

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- > Kindergarten

## **How do we get food to people who are unable to leave their homes?**

- > By foot – fit people with tramping packs, kids with satchels

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- > Transport – wheelbarrows, pushchairs, trailers, motorbikes etc.



# Animal Welfare

Animals in our community have access to medical assistance, shelter, water, and food.

- > Identify and coordinate locations and people for medical assistance for animals
- > Identify locations for animal shelter
- > Identify potential sources of food and water
- > Keep a record of lost and found pets

**What animal services are in the area? (e.g., veterinary clinics, animal control, shelters, stock agents, stock truck companies)**

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**What facilities could be used for temporary shelter for animals?**

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**Where could we find drinking water for animals?**

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**Where could we find food for animals? (companion animals & production animals)**

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