Is there water coming out of your taps?

- **YES**
  - Damaged pipes may have contaminated the water supply. Check to see if a boil water notice has been issued.
  - If in doubt, only drink:
    - Boiled water
    - Stored water

- **NO**
  - We recommend you have 20 litres of stored water for every person in your household, every day – for at least seven days.

Can you boil your water?

- **YES**
  - To treat water to prepare for drinking:
    - Use 1/2 tsp bleach per 10 litre of water, or add 5 drops bleach to 1 litre of water.
  - To treat water to prepare for cleaning:
    - General (dishes) — 1 tsp bleach per 1 litre water or ¼ cup bleach per 10 litres water.
    - Contaminated surfaces (toilets, illness) — ¼ cup bleach per 1 litre water or 2 cups bleach per 10 litres water.

- **NO**
  - Use this water and continue to visit WREMO.nz for updates.

Do you have any stored water? Such as:

- **YES**
  - Bottled water
  - Water tank
  - Undamaged hot water cylinders.

- **NO**
  - Other options for getting water include:
    - Neighbours / family / friends
    - Purchase bottled water
    - Collect and treat rain water
    - Go to your Community Emergency Hub
    - From Day 8+, check for community water collection points.

Do you have plain unscented household bleach?

- **YES**
  - Use this water for:
    - Drinking
    - Food preparation
    - Making infant formula
    - Cleaning teeth and washing hands.

- **NO**
  - If in doubt, only drink:
    - Boiled water
    - Stored water

During an emergency

The pipes that bring water to your home could be damaged

Listen to the radio or visit WREMO.nz for important information.